

## Cookie Policy

Last updated: May 1, 2025

This Cookie Policy explains how **Hear at Home Mobile Hearing Clinic Ltd.** ("we," "us," or "our") uses cookies and similar tracking technologies on our website, <https://hearathome.ca>. It describes what cookies are, what types we use, and how you can control or disable them.

---

### What Are Cookies?

Cookies are small text files that websites store on your computer or mobile device when you visit them. They help remember your preferences and improve your browsing experience. Cookies can be "session" or "persistent."

- **Session cookies** are deleted when you close your browser.
  - **Persistent cookies** stay on your device for a set period or until manually deleted.
- 

### Types of Cookies We Use

We use the following types of cookies on our website:

#### 1. Essential Cookies

These cookies are necessary for the basic functionality of the website. They allow you to navigate our site and use its features securely. Without them, services like appointment booking or secure logins would not work properly.

#### 2. Preference/Functionality Cookies

These remember your settings and choices, such as location, language, or past interactions, to make your experience more personalized.

#### 3. Analytics Cookies

These cookies help us understand how visitors use our site, including which pages are visited most often. This data is used to improve the site's performance and user experience. We may use tools like Google Analytics to collect this information, which is anonymized.

#### 4. Cookie Consent Tracking

We use cookies to track whether you have acknowledged or accepted our cookie policy pop-up.

---

### Third-Party Cookies

Some cookies on our website may be set by third-party services we use, such as embedded videos, social media plugins, or analytics providers. These third parties may collect data about your browsing activity.

We do not control these third-party cookies. We recommend reviewing their privacy and cookie policies for more information.

---

### **Your Cookie Choices**

You can manage or disable cookies through your browser settings. Most browsers let you:

- See what cookies are stored
- Delete existing cookies
- Block all cookies or only third-party cookies
- Set preferences for specific websites

Please note: Disabling certain cookies may affect your ability to use some parts of our website.

For more information on your privacy rights and managing cookies in Canada, visit:

- Office of the Privacy Commissioner of Canada: <https://www.priv.gc.ca>
  - Government of Canada – Online Safety & Cookies: <https://www.canada.ca/en/government/about.html>
  - YourAdChoices (Canada): <https://youradchoices.ca>
- 

### **Changes to This Cookie Policy**

We may update this Cookie Policy from time to time. Any changes will be posted on this page with the updated revision date. We encourage you to review this policy periodically.

---

### **Contact Us**

If you have any questions about our use of cookies, you can contact us at:

**Hear at Home Mobile Hearing Clinic Ltd.**

112–3721 Delbrook Avenue

North Vancouver, BC, V7N 3Z4  
admin@hearathome.ca